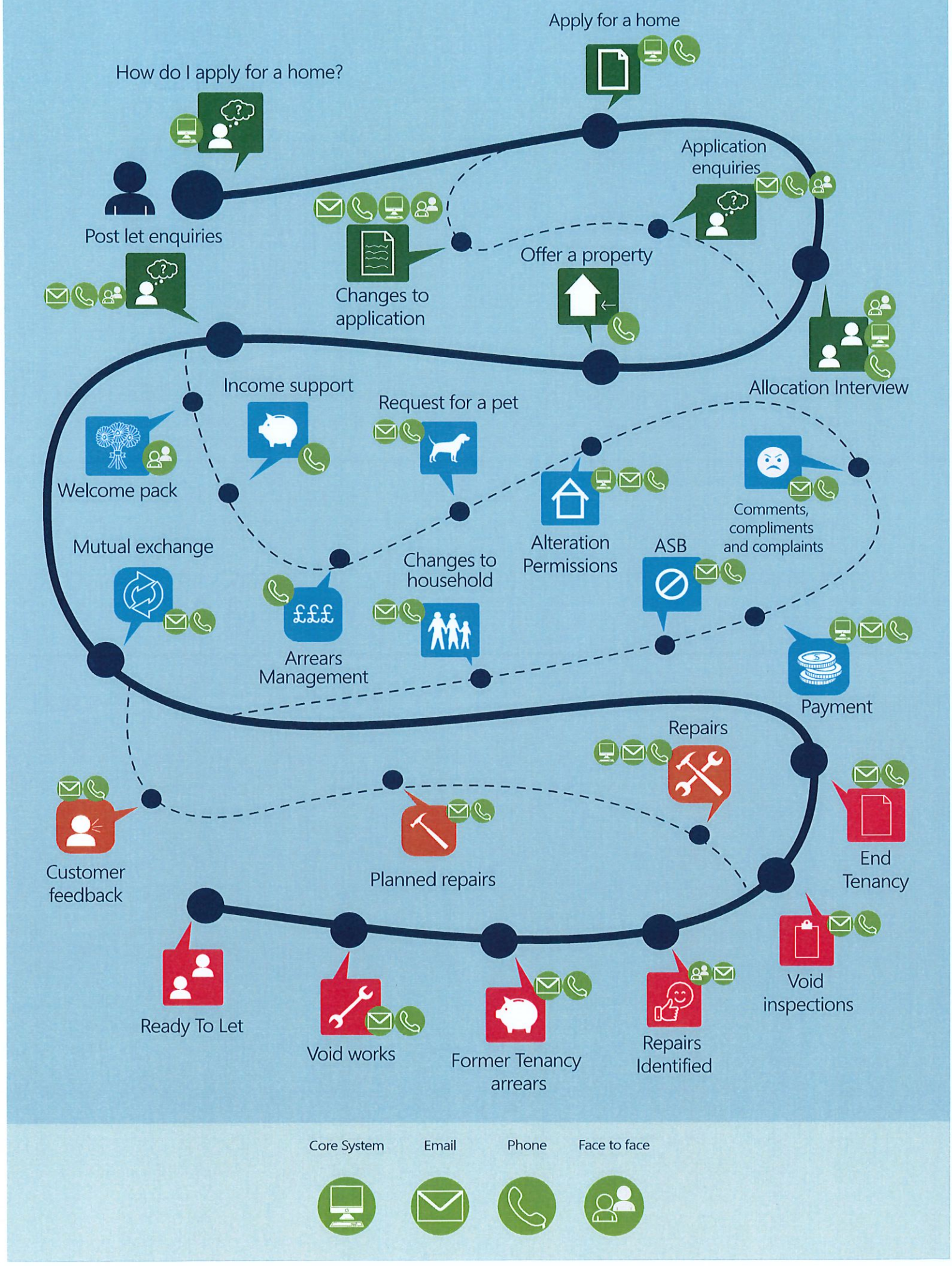LRHA Resident Journey