

Repairs Satisfaction Survey

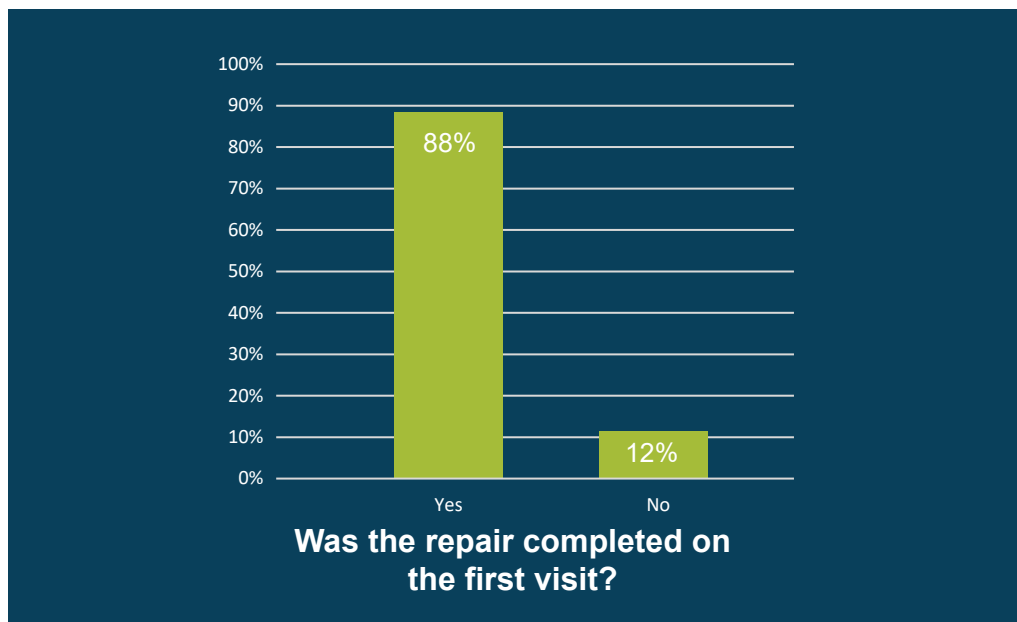
October - December 2023

After every repair we will contact LRHA residents to complete a Repairs Satisfaction Survey.
 Here are the results from October to December 2023

27 responses recieved 100% of responses recieved were satisfactory or above **Response Rate 100%**



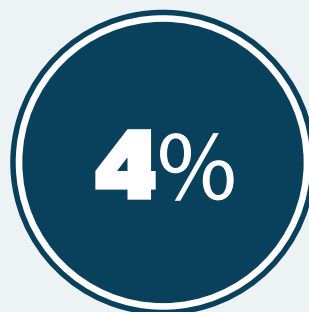
Happy with the communication from LRHA regarding the repair



Excellent



Good



Satisfactory



Poor

Comments

- 2nd visit needed due to not working the first time.
- Light very bright, needs her shades when visits the w/c.
- Not a perfect repair first time, it is a temporary repair.
- As always, the repair was completed professionally and quickly by a friendly repairman.
- As usual all staff polite and and very good service .
- Really good job.
- Very happy.